

EndNote Web – VPAT

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For more information: <http://www.EndNoteWeb.com>

Thomson-ResearchSoft is dedicated to developing software products that are usable for everyone including those with physical challenges and disabilities. EndNote Web was designed to adhere to the U.S. Government Section 508 accessibility standards.

The following document describes the accessibility features that address the Section 508 Standards. This VPAT (Voluntary Product Accessibility Template) is an informational tool developed by industry and government to help facilitate the understanding of compatibility issues under Section 508.

Summary Table: Voluntary Product Accessibility Template

Criteria	Explanations
Section 1194.21 Software Applications and Operating Systems	EndNote Web is a Web-based product as defined under section 1194.22.
Section 1194.22 Web-based internet information and applications	EndNote Web is a Web-based product – see details below in section 1194.22.
Section 1194.23 Telecommunications Products	EndNote Web is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	EndNote Web is not considered a multimedia product.
Section 1194.25 Self-Contained, Closed Products	EndNote Web is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	EndNote Web is a Web-based product as defined under section 1194.22.
Section 1194.31 Functional Performance Criteria	See section 1194.31 below.
Section 1194.41 (a) Information, Documentation and Support	See section 1194.41 below.

Section 1194.22 Web-based Internet information and applications

Criteria	Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported: EndNote Web includes text equivalent for non-text elements.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable. EndNote Web does not include any multimedia presentations.

(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported. EndNote Web uses color as a secondary design element only.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported. EndNote Web contains separate (external) style sheet files, where the style rules are applied.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable. EndNote Web does not include any server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable. EndNote Web does not include any server-side image maps and thus client-side images are not needed as an alternative.
(g) Row and column headers shall be identified for data tables.	Supported. EndNote Web includes row and column headers for data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported with minor exceptions.
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Not applicable. EndNote Web does not include any frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported. EndNote Web is designed to meet these standards.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable. EndNote Web is in compliance with all other topics in section 1194.22 and thus a text-only page is not required.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be	Supported with minor exceptions.

identified with functional text that can be read by Assistive Technology.	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable. EndNote Web includes plug-ins as optional elements that are not required to use the main, Web-based application.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported. EndNote Web is designed to meet these standards.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported. EndNote Web is designed to minimize all repetitive steps.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported with minor exceptions: EndNote Web does not require timed responses for any actions. Note that there is a session time-out limit unrelated to any specific EndNote Web functionality.

Section 1194.31 Functional Performance Criteria

Criteria	Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supported with minor exceptions: All standard elements of the EndNote Web application support assistive technology used by people who are blind or visually impaired – such as screen readers.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supported with minor exceptions: EndNote Web supports the use of screen readers to access user interface information. EndNote Web, with few exceptions, supports system large font settings.

(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supported: EndNote Web does not require user hearing for access to any application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported: EndNote Web does not require user hearing for access to any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Supported: EndNote Web does not require speech recognition.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported: EndNote Web supports operating system tools such as StickyKeys and FilterKeys as well as other assistive technologies.

Section 1194.41 Information, Documentation, and Support

Section 1194.41 (a) Product Support Documentation	Supported: Full product documentation is provided in an on-line and printable format for customers purchasing EndNote Web.
Section 1194.41 (b) Accessibility and Compatibility Features	Supported: EndNote Web includes extensive Help File documentation listing accessibility and compatibility features. An individual may access and view Help File topics online or may select a topic for print.
1194.41 (c) Support Services	Supported: The Thomson-ResearchSoft Product Support Help Desk is familiar with such features as keyboard access and other options important to people with disabilities.